



HAARSLEV COVID-19 INITIATIVES

We are all experiencing the worldwide COVID-19 situation which has caused extensive restrictions and lockdowns around the globe affecting companies all over the world.

At Haarslev, we wish to do everything possible to diminish the spreading of COVID-19 as well as keep both our own and our customers' business going.

Our support department and production facilities are still staffed and we do everything we can to ensure that the impact on deliveries and service to our customers is reduced as much as possible.

You will be able to reach our Global Services as usual and we will keep customers with orders in progress updated at all times.

To break the chain of infection while best serving our customers' needs in these challenging times, we have implemented a series of initiatives including:

- As a rule, our sales people and supervisors will not execute physical meetings but they will be available by phone or email as always
- Processes have been set up to offer online support in form of mail or web-based conference calls
- Essential spare parts are held in stock in our factories and depots in all regions
- Manufacturing of parts can be done at most of our factories and is therefore less vulnerable in case of virus outbreak in one area or if one factory runs out of supplies

This is implemented to minimize the effect of the outbreak on not only Haarslev's employees, but also on our customers, suppliers and business partners. However, the situation is developing day-by-day and it is impossible to foresee what's to come. We will continuously inform of any changes.

If you have any questions, please do not hesitate reaching out to your usual contact at Haarslev. Take care and be safe.